







LEARNING TO BE EXTRAORDINARY

Part of the CSIA Trust, Company No. 7551989

13 January 2023

Dear Parents and Carers

I am writing to let you know about some important changes to Class Charts and detentions. Thank you to everyone who has provided feedback via our online Parent/Carer survey. It really helps to know your views so that we can work together with you to support your child/children during their time at our school. Please note that some of the arrangements are slightly different for students who study on the Nexus Campus. There will be a different letter sent to Parents and Carers of students at Nexus.

Short term uniform issues

We understand that issues with uniform can happen. Sometimes, a student needs to borrow items of uniform (such as a tie or a pair of shoes) for a day or two. To support students, we have been trialling our daily Uniform Shop (the US Room).

If a student has a uniform or equipment issue, they should come to the US Room **before tutorial**. In the US Room we have: shoes, ties, blazers, trousers, skirts, socks, tights, underwear, and pencil cases. We no longer lend students 'plimsolls'; we now lend students leather shoes.

To use the US Room, we ask that students leave a refundable deposit which is then locked away safely until they return the borrowed item at the end of the day. The deposit is important because we need to get items back for other students to borrow. The refundable deposit is usually a mobile phone or something equally important that the student won't forget!

If a student's clothing is damaged or soiled during the day, we will lend them items from the US Room and no deposit is required. We will phone home to organise when they can be returned to school.

In this letter:

Thank you to everyone for feedback via our online Parent/Carer survey

Changes

Daily Uniform Shop (US Room) is up and running for students who need short term uniform or equipment loans

If a student uses the US Room, they will not receive a Negative point

Detentions are now named on Class Charts so you know why your child has detention

Equipment/Uniform negative points have changed

Students no longer receive negative points for equipment/uniform – they will receive 3 reminders before a detention

Detentions

Detentions are now being named so you know why a student has a detention. We hope that this will help you have meaningful conversations with your child/children about why they have a detention. All detentions and afterschool sessions still run until 3.30pm.

- ✓ CSIA Late detention
- ✓ CSIA Detention disruption to learning
- ✓ CSIA Detention non-compliance
- ✓ CSIA Detention poor behaviour at break/lunch
- ✓ CSIA Homework issue in the Study Room (ICT3)
- ✓ CSIA Return to Reading in the Learning Zone
- ✓ CSIA Ongoing uniform issue
- ✓ CSIA Ongoing equipment/kit issue

Negative points for uniform and equipment

We are changing the way that we issue negative points for uniform and equipment. If a student has a uniform or equipment issue, they must go to the US Room before tutor time to resolve this. If they do this, no points will be issued.

After tutor time, if a student has a uniform or equipment issue, they will be given a 'silent' point. This is a reminder to the student that they did not have the right equipment or the correct uniform. This **does not** show on their Class Charts. Rather than a negative point, Parents, Carers and Students will receive a notification from Class Charts as a reminder.

If a student has 3 'silent' points, a detention will show up on their Class Charts for equipment or uniform; you will be notified the reason for the detention. The detention will not hold a negative point. We hope that this will reduce the number of negative points on pie charts, prompt students to meet expectations and support a more positive learning experience. Year teams and tutors will also monitor 'silent' points, and try to support ongoing issues appropriately.

Once again, we thank Parents and Carers for their support and feedback. We would like to thank everyone who takes the time to feedback directly with the school. If you contact us directly, we can work together to ensure that your child/children have the best experience of school possible.

If you have any questions or further comments, please do not hesitate to contact me directly.

Best wishes

Rachel Trevarthen
Vice Principal
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Working with you

We have listened to your feedback and made some changes

You've asked.

We've listened.

"I don't know why my child has detentions?"

We have changed Class Charts - you can now see detention types so you know why your child has a detention.

"Uniform and equipment issues happen. Why doesn't my child get a warning before a negative (red) point? It makes their pie chart look really negative."

We have changed Class Charts. If a student forgets equipment or has a uniform issue, they will have a 'silent point' - this is not negative and does not show on their pie chart. When students have 3 silent points, they will then have a detention for repeated issues. Heads of Year and tutors will monitor these points to prevent further detentions.

"The plimsolls are not a good replacement for shoes."

We now have leather shoes for students to borrow if they do not have the correct shoes. We also have plain black trainers for short term (daily) medical issues that students can borrow.

"The uniform is expensive."

Our Pre-loved uniform shop is up and running. If you need anything, please contact reception and we have stock in school. For example, replacement ties are only £2 instead of £5!

"If an item of uniform is damaged or no longer fits, I can't get it replaced overnight. Sometimes there are genuine reasons why my child does not have the correct uniform."

We have introduced a daily Uniform Shop (The US Room). Students who need any uniform can go to the US room in the morning before school. Short term loans (daily) are available - we just ask for a refundable deposit to ensure that the uniform is safely returned at the end of the day

(usually a mobile phone - which is locked away safely until the student brings the item back).

"My child gets detentions for homework
- but they need support in school with a
member of staff."

KS3 Homework issues no longer lead to an automatic detention. We will issue silent points (that don't show on their pie charts). If a student regularly does not do their homework, they will be booked into the Study Room (ICT 3) after school with computers and a member of staff to help them.